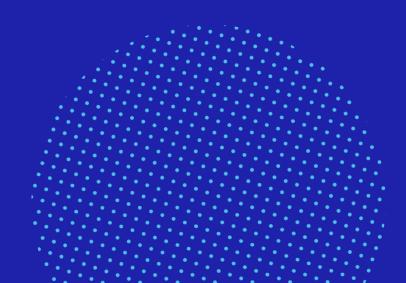


Evolution of Security in the Hybrid Workforce

Christian Boucher
Chief Healthcare Strategist, Citrix

October 17-18, 2023





Citrix in Healthcare

- 10 of the top 10 U.S. News Honor Roll Hospitals
- 4300 + Healthcare customers
- 85+% of Epic On-Prem installs
- 100% Epic hosting environment
- 487 Epic Customers
- 95+% Epic on Azure
- Cerner hosts over 625k concurrent users
- 100% Allscripts hosting environment





Healthcare's Unique Challenges



Financial Constraints

- Increasing employee productivity
- Enabling remote hiring/work & rapid on/off-boarding
- Improving IT efficiency & device longevity



Cybersecurity Risks

- Securing in-home healthcare and telemedicine
- Securing 3rd party access
- Protecting against internet-based attacks, malware on endpoints, and insider threats



Talent Shortages and staffing Challenges

- Simplifying day-one access to all clinical/enterprise solutions
- Enabling secure access for agency nurses & specialty physicians (e.g. radiology)
- Increasing employee productivity and well being



Addressing Industry Needs



Patient Care from Anywhere



Third-party Access



Digital Clinician Front door



Electronic Health Record Delivery



Practice Expansion and M&A



Value Realized

Electronic Health Records Delivery Patient Care from Anywhere

Practice Extension
– M&A

Digital Clinical Front Door

Third-party Access

1:2600

IT Admin to End-User support ratio

11x

Increase in remote patient care without sacrificing quality

\$500k

Recurring annua hardware savings

2.8x

(9k to 250k)
Increase in virtual visits with no infrastructure change

57%

Cost savings vs average industry peers





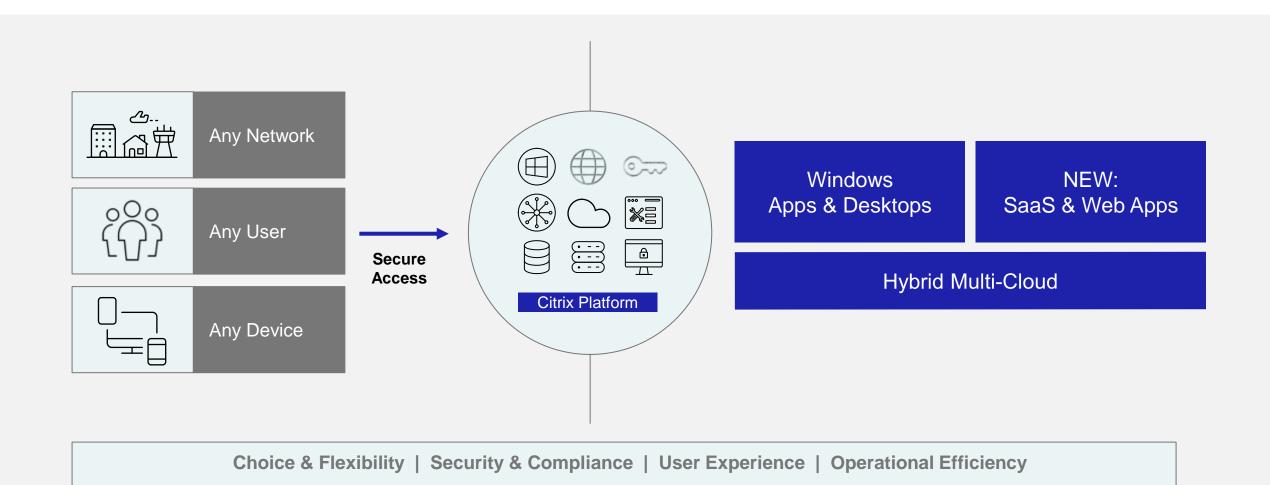








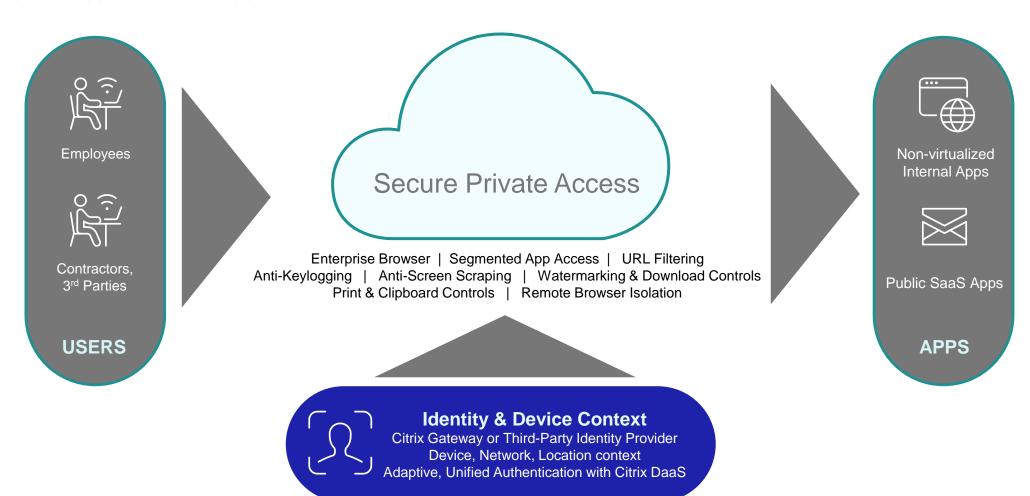
Unified platform for Zero Trust app access





Secure Private Access (SPA)

Going Beyond Typical ZTNA Approaches





citrix

User & Endpoint Network & Access Apps & Desktops

